

## **Upgrade your license (CU)**

At the end of the installation of the License Manager, you will be asked to upgrade. Click "Yes".



If you don't want to upgrade immediately after the installation, you can do it later by opening ArcGIS License Server Administrator. You can find this by following this path: Start > All Programs > ArcGIS > License Manager > License Server Administrator. In the ArcGIS License Server Administrator, click "Authorization" on the left folder tree and then "Upgrade now...".

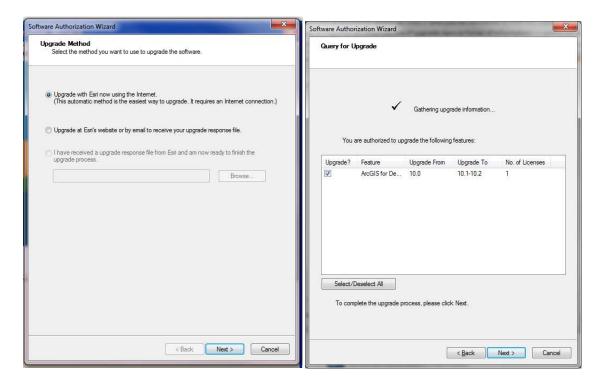
ArcGIS License Server Administrator - 10.	2
ArcGIS (LTP237)     Start/Stop License Service     Configure     Availability	To use Concurrent Use products and extensions, you must first authorize them on your license server and start the service.
Authorization	To authorize your products and extension, please select the version to license and then dick 'Authorize Now' below to start the Software Authorization Wizard.
	Version
	To upgrade your existing licenses, please dick the Upgrade Now' button below:
	Upgrade Now
	To remove licenses from your license server click Deauthorize:
	Machine IDs
Help License Server Status: NOT R	UNNING OK Cancel Apply



## **Online Authorization**

To complete the upgrade, an internet connection is required either on the computer on which you are working, or on another computer. If you have an internet connection on the computer on which you are working, choose the first option: "Upgrade with Esri now using the internet". This is the quickest and easiest way to authorize.

If no connection is available, choose option two: "Upgrade at Esri's website or by e-mail to receive your upgrade response file". The procedure is identical, but ends with an "authorize.txt"- file saved on your computer. Do not forget to finish the last step of the procedure on another computer **with** internet access.



In the next screen you will see the licenses that can be upgraded. Mark the files you want to upgrade. Apart from license 10.2, the License Manager also controls licenses 10.1, 10.0 en 9.3.

Click "Next" if you have chosen to authorize using the internet, the process will automatically be completed.

## **Offline Authorization**

If you have chosen the second option (no connection to the internet), click "Save", so the information of the upgrade is registered in an information file "authorize.txt". Please save this file.

Copy this file to a computer that has access to the internet (using a USB stick or any other portable data storage device). Next you need to choose one of the following two methods.



1. (recommended) Upload the information file (authorize.txt) using the website <u>https://service.esri.com/drm</u>.

	I 🖉 C Service 📄 Intranet 📄 Esri France 📄 Dist. Portal 📄 Myesri 🌑 Resource 🎯 Suppo	rt 🚱 L M 🗌 Beta Community 🚱 Help 10.1	» 💽 Bookm
Customer (	Care	esri	
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	Secure Site Operations		
	For ArcGIS 10.x installations that do not have direct access to the follow these steps to authorize, deauthorize, or repair the softwa		
	<ol> <li>Copy/export the Authorization file, Deauthorization file, or R generated from the ArcGIS Software Authorization Wizard o media.</li> </ol>		
	<ol><li>Use a computer that is connected to the Internet to brow and upload it using the Path to File box below.</li></ol>	se to the file	
	<ol><li>Download the resulting file onto your portable media.</li></ol>		
	<ol> <li>Copy the new file onto your ArcGIS Installation and browse using the Software Authorization Wizard to complete the pr</li> </ol>		
	Internet Explorer users: version 7+ is required for using secure site activ	vation.	
	Path to File: Browse_ Upload		
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Choose "upload" and save the file "Authorization.respc".

2. Send the information file to the following e-mail address: <u>authorize@esri.com</u>. Esri will send you a file named "authorization.respc".

In both cases save the file on a portable storage device and return to the computer that needs to be authorized.

Start the ArcGIS Administrator by following this path: Start > All Program's > ArcGIS > License Manager > License Server Administrator. In the ArcGIS License Server Administrator click "Support Operation" in the left screen, and then "Upgrade Now...".

Choose "I have received an update response file from ESRI and am now ready to finish the authorization process" and upload the file "authorization.respc". By clicking "Next", the process will be completed.