Install and authorize ArcGIS for Desktop 10.2.2 for Concurrent Use licenses (CU)

Installation

This procedure explains in detail the different steps to follow in order to install ArcGIS 10.2.2 for Desktop and extensions.
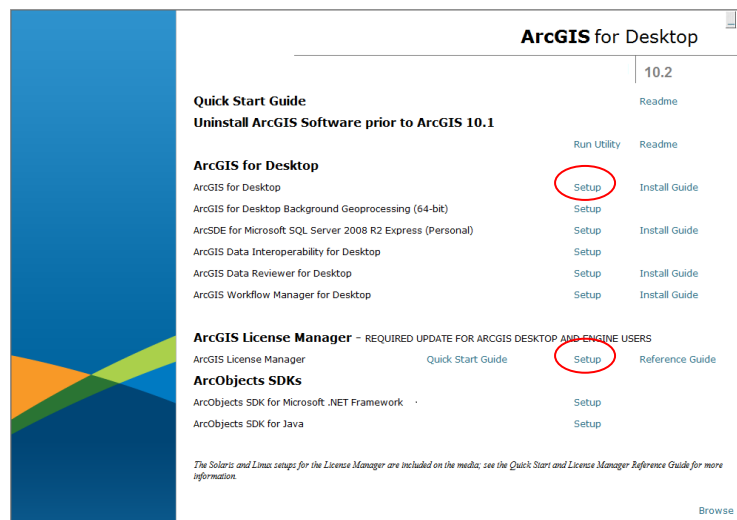
To be able to install ArcGIS for Desktop, you have to be logged in as an administrator or be authorized to manage the system.

Close all programs on your computer.

After you have downloaded the software, you will have an << iso >> file. This is a software duplicate for DVD. You can use this file in several ways:

- Write the content of the file on a DVD (the software is burned on the DVD);

- Open the file with emulation software to read a CD/DVD (there are several programs you can use for free on the internet);

- Extract the files by using 7-zip or IsoBuster (also available for free on the internet).

Once you have access to the files (on DVD or unwrapped on to your computer), start the 'esri.exe' application. The below window will appear.
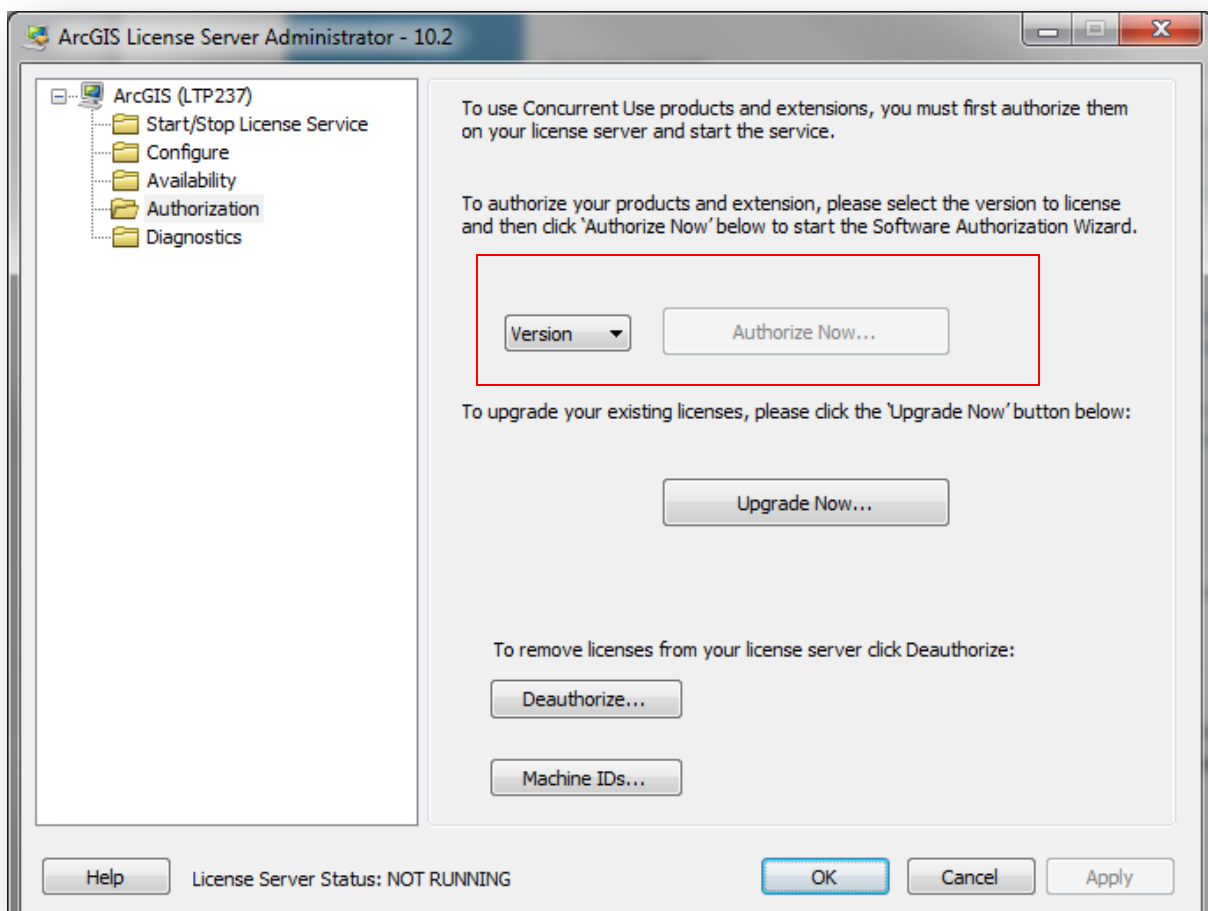
Install the ArcGIS License Manager on the license server by clicking 'Setup'. Install ArcGIS for Desktop on the user's computer (which will be using the floating license provided by the License Manager). It is sufficient to follow the default installation instructions.

Authorization

At the end of the installation of the license manager on the license server, you will be asked to continue the authorization of the software with the 'Software Authorization Wizard (SAW)'. Click 'Yes'.

It's possible to continue the activation later on, by opening the ArcGIS License Server Administrator. You can find this by following these steps: *Start > All programs > ArcGIS > License Manager > License Server Administrator.* In the ArcGIS License Server Administrator, click 'Authorization' in the frame on the left, next you choose 10.2 in the dropdown list and finally you click 'Authorize Now…'.
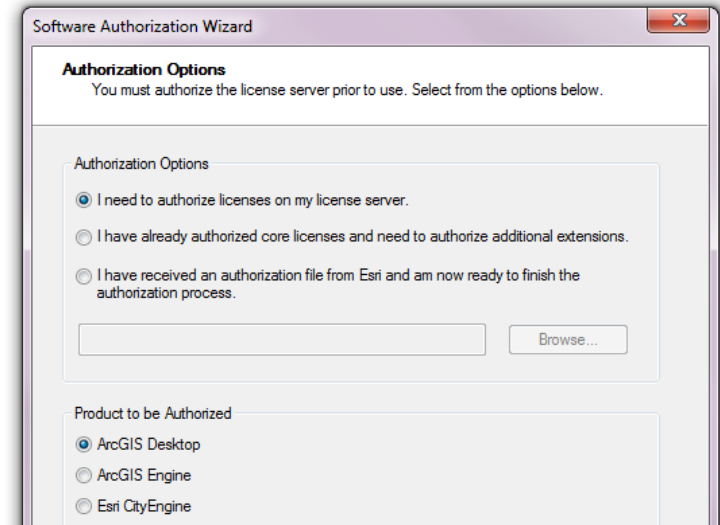

Then choose the first option: 'I need to authorize licenses on my license server'.

Attention: if you have received a prvs file from Esri Belux, choose the third option 'I have received an authorization file from Esri and am now ready to finish the authorization process'.

The prvs can be useful in case there are a lot of licenses to be activated. That way, you do not have to copy the activation code in the SAW each time.
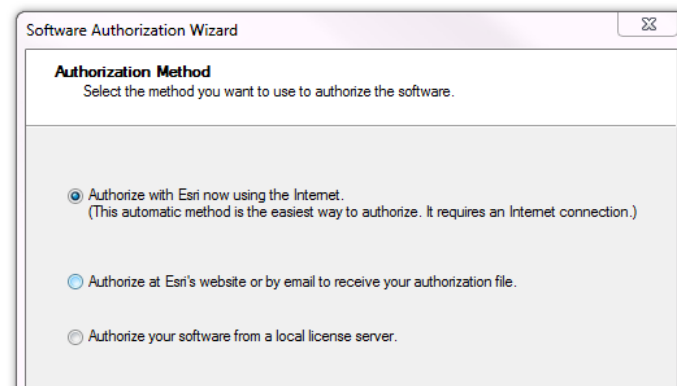

The authorization of the software requires a connection to the internet. If the license manager is connected to the internet, please choose the first option. This is the quickest and easiest way to authorize.

If there is no connection available, choose option two. This procedure is the same as the online authorization, but ends with an 'authorize.txt' file on your computer. Do not forget to complete the last step of the procedure on another computer **with** access to the internet.

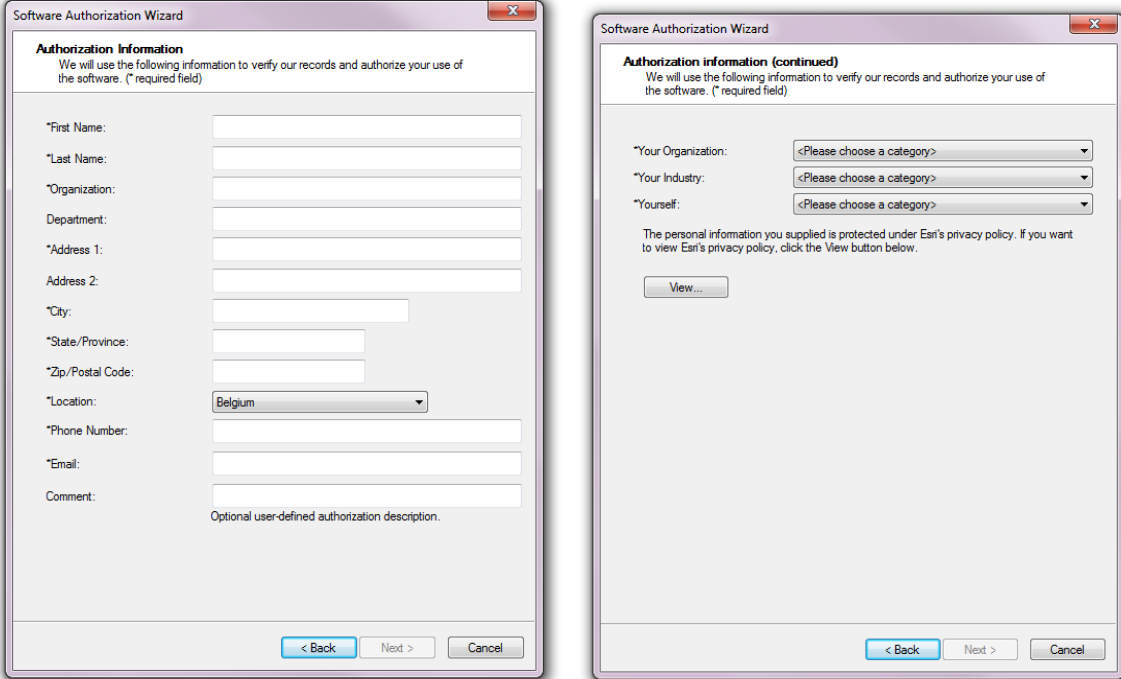## Option 1: you choose the online authorization

The online authorization is the easiest way to authorize, and thus the standard method.
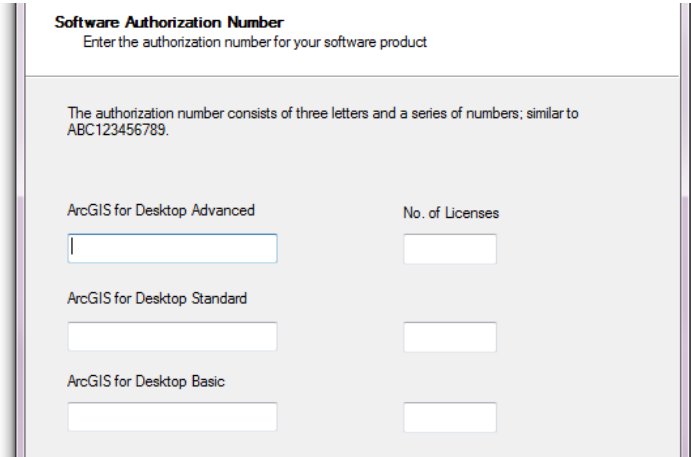

The SAW will provide input screens where you can enter your personal information.
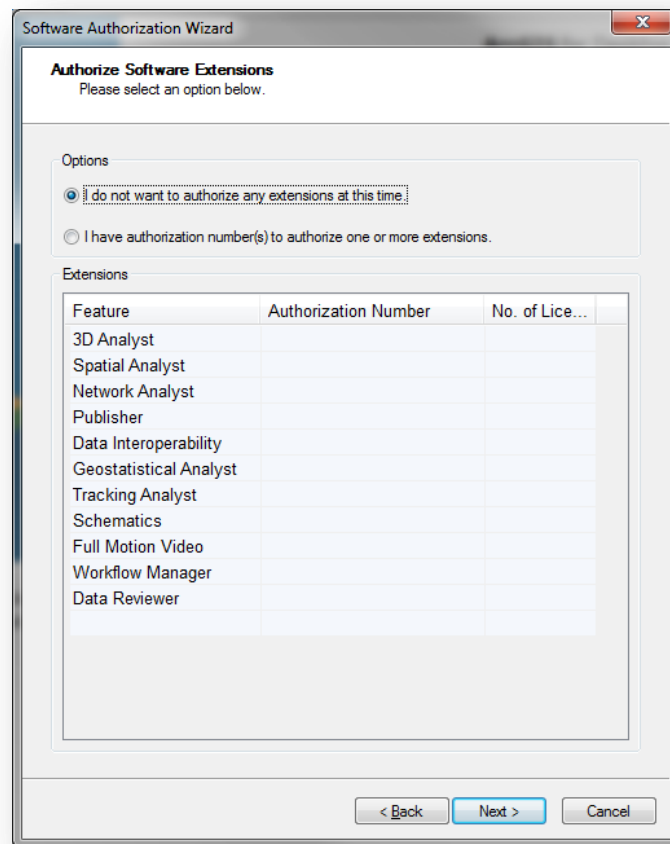
If you use any accents or other special characters, the authorization procedure could be blocked during the last phase without sending a documented error message.

After you have entered your personal information, the system will ask you to enter the authorization code and the amount of licenses for each level.

You can also activate ArcGIS for Desktop extensions – in case you bought licenses for those. There are separate authorization codes for each extension. You can also activate your extensions later (see first SAW screen). Furthermore, it's also possible to request demo versions for the extensions that you didn't authorize.
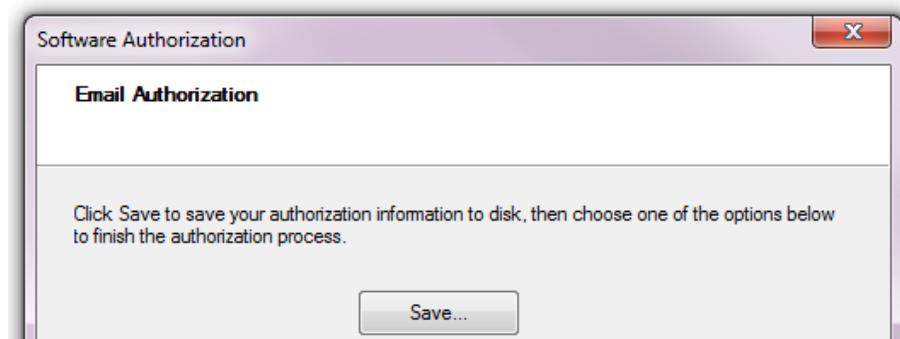
Click 'Next'. The information will be send to Esri and afterwards your licenses will be activated on the license server.

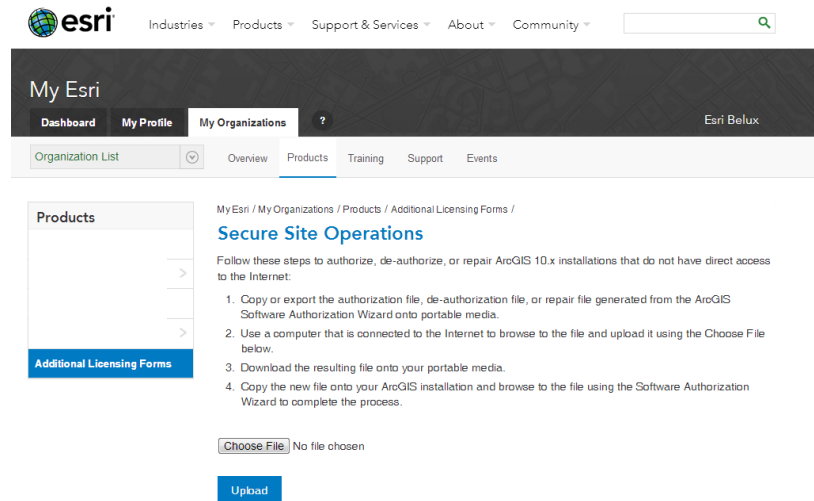## Option 2: you choose the offline authorization
The procedure is not yet finished if you chose for the offline authorization.

Click 'Save' to register the authorization information in an information file 'authorize.txt'. Copy this file to a computer that has access to the internet (by using a USB-stick or any other way to move files).

Next, you choose one of the two following methods (the first one is recommended):
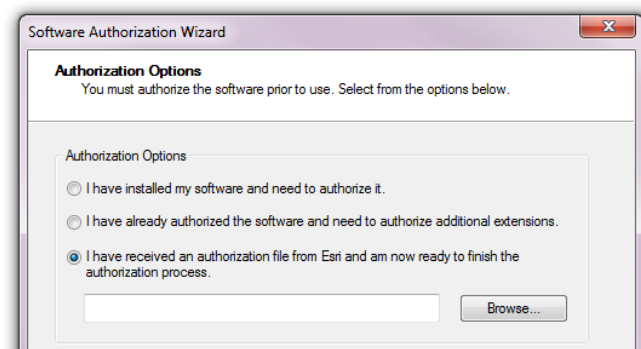
1. Upload the information file (authorize.txt) to https://my.esri.com/#/activations/secure-site. Click 'upload' and save the resulting 'Authorization.resps' file.

2. Send the information file (authorize.txt) to the following e-mail address: authorize@esri.com. Esri will send you a response file: 'Authorization.resps'.

In both cases, save the 'Authorization.resps' file and copy it to the license server. Restart the SAW and click 'Finish'. Return to the screen of the License Server Administrator, click 'Authorization' in the frame on the left and click 'Authorize now…'.

Choose the option 'I have received an authorization file from ESRI and am now ready to finish the authorization process'. Click 'Browse' and go to the destination folder where you stored the 'Authorization.resps' file earlier. Click 'open', then 'Next'.
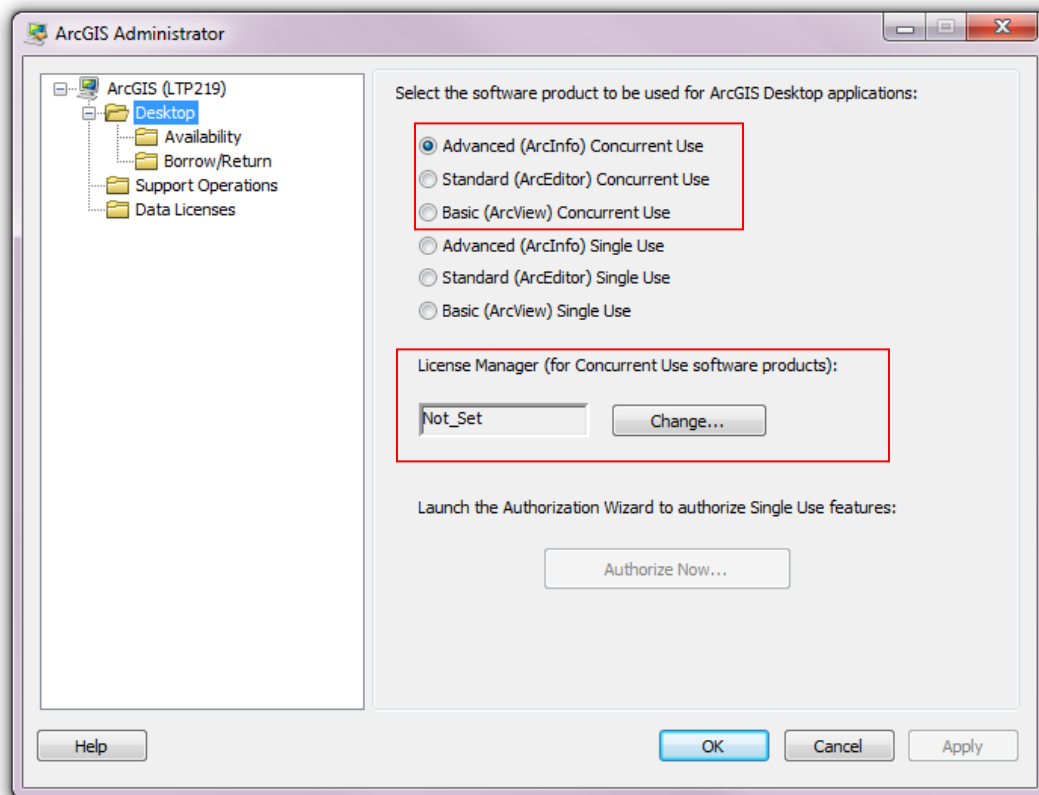

Click 'Next'. The process is now finished and a message will appear to confirm the activation of your licenses on the license server.

Define the License Manager

The activation of the licenses on the license server is finished. The users won't be able to use their software as long as they haven't defined the license manager on their computer. The system must know where it can find the available licenses.

The following steps must thus be completed on the user's computer. Open the ArcGIS Administrator screen (*Start > All program's > ArcGIS > ArcGIS Administrator*), click 'Desktop' in the frame on the left and choose the available license level you wish to use. Then click 'Change…'. Enter the hostname of the license manager and click 'Apply' and 'OK'.

Congratulations! You can start working with ArcGIS 10.2.2!